

Terms and Conditions

Introduction

1. Welcome to CHEEP. THE CHEEP application is published by **Cheep APP India LLP** having its Registered office at 05, Royal Palms, Golf and Country Club, Aarey Milk Colony, Goregoan (East), Mumbai-400065. CHEEP owns, operates and maintains the Application i.e www.cheep.co.in which includes the mobile application or any other web based application or website or platform that offers you access to and use of the Application (*defined hereunder*) and the opportunity to avail of the services offered on the Application on and subject to the Terms and Conditions set out below and elsewhere in the Application (hereinafter referred to as the "**Terms and Conditions**"). The User unconditionally agree that browsing the Application and/or using its services signifies their unconditional assent to this Privacy Policy.

If any of the Terms and Conditions are not acceptable to you or you disagree with any material on the Application, your sole and exclusive remedy is to discontinue using the Application.

2. DEFINITIONS

2.1“ Application” or “App” means an application by user to a mobile device or the action of putting something into operation

2.2“ Customers” means any person availing the Services offered by Service Professional through the Application by registering on the Application;

2.3 “Impression” means the loading of an Application on any platform or device as counted by us

2.4 “Services” means the online, web-based software and platform, social network applications, provided by CHEEP via the www.cheep.co.in including associated offline components, and components that interface with third party websites;

2.5 “Service Professional” means a third party providing Services to the Customers of this Application;

2.6 “User” means anyone using/accessing the Application including the Service Professional and Customers, whether or not availing the Services offered by CHEEP through its Application.

3. Agreeing to the Terms and Conditions and Privacy Policy

These Terms and Conditions and the Privacy Policy is an electronic contract that establishes the legally binding terms between CHEEP and you. You acknowledge that the Application serves as a venue for the online distribution and publication of user submitted information between those who are providing the services (“**Service Professionals**”) and those who are availing the Services provided by the Service Professional (“**Customers**”) and by using, visiting, registering for and/or otherwise

participating in this Application, including the Services presented, promoted and displayed on the Application.

For the sake of clarity all users of the Application including Service Professionals, Customers or any other person shall be hereinafter referred to as the "User".

You hereby certify that (1) you are a User, (2) you have the authority to enter into these Terms and Conditions, (3) you authorize the transfer of payment for Services requested through the use of the Application, and (4) you agree to be bound by all terms and conditions of these Terms and Conditions and any other documents incorporated by reference herein.

These Terms and Conditions contain that define your limits, legal rights and obligations with respect to your use of and participation in (i) Application including the classified advertisements, forums, various email functions and internet links, and all content and CHEEP services available through the Application, and (ii) the online transactions between Service Professional and the Customers.

The User must accept to use the CHEEP Application. By downloading, installing or otherwise accessing or using the CHEEP application User agree and undertake to be bound by the following Terms and Conditions and the Privacy Policy and cookies policy. **In the event User does not agree to the Terms and Conditions and updation and/or amendment thereof, User should immediately refrain from accessing or using the CHEEP application and uninstall the same.** You specifically agree that by using the Application, you are atleast 18 years of age and you are competent under law to enter into a legally binding and enforceable contract.

"User" or "You" means any person who access or avail this Application of the CHEEP for the purpose of hosting, publishing, sharing, transacting, displaying, or uploading information or views and includes other persons jointly participating in using the Application of the CHEEP.

By accessing and using the CHEEP application User is specifically in agreement with the following:

A. General Rules for access for Users

1. Accept and agree to the Terms and Conditions, conditions and notices contained or referenced herein and consent to have this Terms and Conditions, all notices provided to User in electronic form. CHEEP may at any time and for any reason make changes to the Terms and Conditions. The most recent version of this TERMS AND CONDITIONS will be updated on the CHEEP Application and User will be responsible to verify and check for the most recent version. However, if the changes include material changes that affect User rights or obligations, CHEEP will notify User via email. If User continue to use the CHEEP application after the changes become effective, then User shall be deemed to have accepted those changes.

2. The CHEEP application is made available only for User and User is granted a non-exclusive license to use the CHEEP application subject to the other Rules, Terms and

Conditions. User acknowledge that the CHEEP application may include or provide, from time to time, other services that utilize or require the use of software and/or services developed, owned and/or licensed by CHEEP. Without limitation to the foregoing, the CHEEP application may include elements that will synchronize data input by User with third party services. It is solely User's responsibility to obtain, pay for and maintain any license or other fee required for use of any such Service Professional.

3 .The CHEEP application shall not be used for commercial purpose or illegal or unauthorized purpose.

4. The CHEEP application shall not be shared, or allowed to be accessed or installed into any other hardware from the initial installation.

5. The usage will be governed by the Laws of India and applicable Indian Laws including local Laws of User's residence.

6. The CHEEP application shall not be used in any unlawful manner which promotes or encourages illegal activities (without limitation) including infringement of Copyrights Act.

7. The CHEEP application or any networks, servers or computer systems shall not be accessed without authorization.

8. The CHEEP application or any part thereof shall not be modified, translated, copied or reverse engineered or re- formatted without being expressly permitted by these terms or by law.

9. User agree to indemnify and keep indemnified, CHEEP, its subsidiaries, directors, agents, officers, representatives, employees and affiliates of the CHEEP application from and against all damages, costs, expenses which they incur directly or indirectly as a result of User using the same otherwise in accordance to the Terms and Conditions and / or Applicable Laws.

10. User agrees as not to use the CHEEP application to infringe the intellectual property of any person or entity.

11. User agrees as not to intentionally or negligently use the CHEEP application in a way to degrade performance of the same.

12. User agrees as not to manipulate or attempt to manipulate any of the parties appearing in the contents of the CHEEP application.

13. User agrees to provide accurate, most recent and complete information about User as may be required during the Registration process and ensure that in future such data is then current and updated.

14. Any password generated by User's is sole responsibility and User should maintain proper security of the same.

15. You shall not:

- Restrict or inhibit any other person from accessing, using and enjoying the Application;

- Use the Application for any purpose that is unlawful in any jurisdiction or not permitted by the Terms and Conditions; modify, copy, distribute, transmit, display, perform, publish, licence, create derivative works from, transfer or sell any information, designs, logos, trademarks, software, facilities, products or services obtained on or through the Application, except as permitted by the copyright owner or other right holder thereof; post, transmit and receive any unlawful, fraudulent, libellous, defamatory, obscene, pornographic, profane, threatening, abusive, hateful, offensive, or otherwise objectionable information or statement of any kind including, without limitation, any information or statement constituting or encouraging conduct that would constitute sedition, a criminal offence, give rise to civil liability, or otherwise violate any local, state, national, foreign or other law; post or transmit any advertisements, solicitations, chain letters, pyramid schemes, investment opportunities or schemes or other unsolicited commercial communication (except as otherwise expressly permitted by CHEEP) or engage in spamming or flooding; post, transmit any spam mails, information or software which contains a virus, Trojan horse, worm or other harmful component; post, publish, transmit, reproduce, distribute or in any way exploit any information, software or other material obtained from or through the Application for commercial purposes (other than as expressly permitted by the provider of such information, software or other material); upload, post, publish, transmit, reproduce or distribute in any way, information, software or other material obtained on or through the Application which is protected by copyright or other proprietary right, or derivative works with respect thereto, except as permitted by the copyright owner or other right holder thereof; upload, post, publish, reproduce, transmit or distribute in any way any component of the Application itself or derivative works with respect thereto, except as permitted by CHEEP or the copyright owner or other right holder thereof, the Application being copyrighted under the relevant laws;

- Attempt to decompile or reverse engineer any of the software available on the Application.

- You will not make any attempt to hack into the Application or otherwise attempt to subvert any firewall or other security measure of the Application and if you become aware of any shortcoming in the security on the Application you shall forthwith inform CHEEP of the same in writing.

16. By clicking the button User acknowledge and accept that

- i) Use of the Service, including all Content by User post through the Service, comply with all applicable laws and regulations.
- ii) If User create an account, User represent and warrant that User have never been convicted of a **felony** and that User are not required to register as a sex offender with any government entity.

- iii) User is responsible for complying with the laws and regulations of the territory from which User access or uses the Service.
- iv) If the Application contains bulletin boards, chat rooms, access to mailing lists or other message or communication facilities (collectively, "**Forums**"), you agree to use the Forums only to send and receive messages and material that are proper and related to the particular Forum.
- v) You shall use any software provided on, by or through the Application only for the purposes for which it has been provided to you and for no other purpose.

17. User also acknowledges that Service Professionals have no obligation hereunder to furnish any maintenance and support services.

18. To withdraw any consent referred in, User needs to stop using the CHEEP application and terminate User account. User may print a copy of this Terms and Conditions for User records. To receive a non-electronic copy of this Terms and Conditions, please send a mail at- **info@cheep.co.in**

19. User agrees that CHEEP may access, preserve and disclose User account information and Content if required to do so by law or in a good belief that such access, preservation or disclosure is reasonably necessary, such as to: (i) comply with legal process; (ii) enforce this Terms and Conditions; (iii) respond to claims that any content violates the rights of third parties; (iv) respond to User requests for customer service or allow User to use the Service in the future; or (v) protect the rights, property or personal safety of CHEEP or any other person.

4. PROHIBITED ACTIVITIES

You shall not host, display, upload, modify, publish, transmit, update or share any information on the Application, that:

1. belongs to another person and to which you do not have any right to;
2. is grossly harmful, harassing, blasphemous defamatory, obscene, pornographic, paedophilic, libellous, invasive of another's privacy, hateful, or racially, ethnically objectionable, disparaging, relating or encouraging money laundering or gambling, or otherwise unlawful in any manner whatever;
3. harm minors in any way;
4. infringes any patent, trademark, copyright or other proprietary rights;
5. violates any law for the time being in force;
6. deceives or misleads the addressee about the origin of such messages or communicates any information which is grossly offensive or menacing in nature;
7. impersonate another person;
8. contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer resource;
9. threatens the unity, integrity, defence, security or sovereignty of India, friendly relations with foreign states, or public order or causes incitement to the commission of any cognisable offence or prevents investigation of any offence or is insulting any other nation.

Any content and or comment uploaded by you, shall be subject to relevant Indian laws and may be disabled, or and may be subject to investigation under appropriate laws. Furthermore, if you are found to be in non-compliance with the laws and regulations, these terms, or the privacy policy of the Application, the Company shall have the right to immediately terminate/block your access and usage of the Application and the Company shall have the right to immediately remove any non-compliant Content and/or comment, uploaded by you and shall further have the right to take recourse to such remedies as would be available to the Company under the applicable laws.

5. PAYMENT TERMS

- i) Any contract for the supply of Services from this application is between Customer and the Service Professional. Customer agrees that Customer details provided are accurate and complete at the time of ordering for the Services/availing the Services. Customer also warrant that the credit or debit card details that Customer provides are Customer's own credit or debit card and that Customer have sufficient funds and authorization to make the payment.
- ii) All prices submitted on the application are correct at the time of submission publication and have been input as received by the Service Professional. While great care to keep them up to date has been taken, the final price charged to Customer by the Service Professional can change at the time of delivery based on the actual service undertaken and prices of any items not charged for.
- iii) All prices submitted on the application by the participating Service Professional reflect the price the Service Professional charges at the time of listing. In case the price listed is not current and the Service Professional informs us immediately after placing the order, we will put our best effort to contact Customer to inform Customer about the price difference and Customer can choose to opt-out of the order at that time.
- iv) All prices for Services of a third party Service Professional assigned by listed on the Application are correct at the time of publication, however, we reserve the right to alter these in the future without intimation to the Customer.
- v) The total price for Services ordered, excluding any material charges or that is unanticipated by reason of lack of information or misconception, will be displayed on the Application when Customer places order. Therefore to book an order the Service Professional has an enquiry model where the customer agrees to pay round sum of money in order to receive the services, however the payment of the service will only be done once the Service Professional visits the site and agrees to complete the job. Such cash payments are only towards minor raw materials and/ or parts and fittings and are not included price for Services as above. In the event upon verification of the work at site the Service Professional anticipates that the work would require additional time and materials that have to be procured before the start of the work the same will be communicated orally at site and also through email by CHEEP. Only on payment of the additional cost through the CHEEP Application will the completion of the job be undertaken. The refund if any of the earlier payment is at the liberty and discretion of CHEEP and in any event any refund is allowed the costs of the site visit will be deducted. No refund will be entertained for any payments not made through the CHEEP Application.

- vi) (If Customer chooses online payment, Customer must pay for Customer order before it is delivered. To ensure that shopping online is secure, Customer debit/credit card details will be encrypted to prevent the possibility of someone being able to read them as they are sent over the internet.
- vii) The prices reflected on the Application/ mobile application/email are determined solely by the Service Professional and informed to at the time of listing or afterwards. Any change in the prices from that anticipated at the time of placing order is at the sole discretion of the Service Professional.
- viii) All applicable taxes and levies, the rates thereof and the manner of applicability of such taxes are being charged and determined by the Service Professional and will be borne by the Customer as per applicable rates.
- ix) The entire amount of applicable taxes collected by CHEEP is directly remitted as it is to Service Professional and does not retain any amounts thereof is not responsible for validating the legal sanctity legal correctness/validity of the levy of the applicable taxes and the manner of its applicability on behalf of the Service Professional. The sole responsibility for any legal issue arising on the taxes shall reside with the Service Professional and not with CHEEP.

6. GENERAL RULES FOR PROVIDING OF SERVICE BY THE SERVICE PROFESSIONALS

- i) Periods by which Service is to be provided quoted at the time of ordering are approximate only and may vary. The providing of Service is wholly of the Service Professional alone.
- ii) In case of a delay/deficiency in providing Service, no charges will be refunded by CHEEP.
- iii) Service Professionals, who will prepare User order, aim to attend to User at the place requested by User in order within the time confirmed by the Service Professional and to inform User if they expect that they are unable to meet the estimated service time and we shall not be liable to User for any losses, liabilities, costs, damages, charges or expenses arising out of late service. In the event the Service Professional cannot for reason of geographical location not able to carry out the service we shall have the order cancelled and endeavor to provide alternate Service Professional details.

7. REFUND AND CANCELLATION RULES

User must notify the Service Professional immediately if User decides to cancel User order, preferably by phone and quote User order number or through the Application by reviewing User upcoming service order history. The refund on cancellation will be initiated as under:

- i. Cancellation by user upto 24 hours before the appointment, CHEEP will allow a 100% refund to the User.
- ii. Cancellation by user within 24 hours until 12 hours of the appointment, there will be a 25% deduction of the amount. 75 % will be refunded to the User

Cancellation by user prior to 3 hours of the appointment there will be a deduction of 50% of the amount and 50% will be refunded.

All refund will be provided to the customer within 15 days from the date of cancellation of service

iv. CHEEP may cancel a contract if the Service Professional is not available for any reason and will suggest a replacement. User will be notified if this is the case and return any payment that User have made if User do not wish to get the replacement.

v. CHEEP will refund or re-credit User debit or credit card with the full amount within 8 working days or as applicable.

vi. If the service from Service Professional is not accepted by User for any reason at the nominated time the service will be deemed to have been delivered and no refund will be made.

All refund to be made will be entirely at the discretion of CHEEP and decision of CHEEP is final and binding on the User.

vi. It is User's responsibility and duty to exercise due diligence in inspecting, surveying and supervising that the Service Professional does not provide any defective work or materials. Any defective work or material noticed shall be communicated to CHEEP and Service Professional within 48 hours of completion and Service Professional shall attend User so that the defects are repaired to Users satisfaction at a predetermined time provided by the Service Professional.

8. PROMOTIONAL ALERTS

CHEEP may send alerts to its users with respect to the deals, services and other facilities available on the Application and the Users shall provide unconditional consent to receiving such alerts.

9. THE WORK

The copyright in all material contained on, in or available through the CHEEP application including all data, text, sound, music, voice, images, photographs, symbols, traffics, video, message, the selection and / or arrangement thereof, database, source code, software compilations and other materials is owned by CHEEP.

10. INTELLECTUAL PROPERTY RIGHTS.

All rights in the work are reserved and retained the ownership of all proprietary rights in CHEEP application and in all trade names, trademarks, slogans, designs, logos, service marks associated therewith, copyright, designs and any other rights which at all time will be the sole property of . User shall not do or permit to be done any act that is

likely to constitute an infringement of the rights, or likely to prejudice, jeopardize or offend the ownership, right and title of CHEEP. Notwithstanding anything to the contrary CHEEP does not warranty, express or implied that the CHEEP Application or part thereof does not affect or violate any third party's intellectual property. User agree not to incorporate or use any such trade names, trademarks, slogans, designs, logos, service marks associated therewith or any similar designation for use in respect of software, computer or internet related products, services or technologies. It may be specifically understood that nothing in these terms shall be construed as conferring any license to intellectual property rights. Permission is granted to use the CHEEP application and the material supplied therewith and take print outs for personal use and non commercial use of such materials. The permission terminates in case of any breach of any Terms and Conditions.

10. MODIFICATIONS

- i. The Terms and Conditions may be changed, amended, altered or modified as may be required from time to time and the same is at the sole discretion of CHEEP and responsibility to verify such changes is exclusively with User. If such terms are not agreed, User is at liberty to stop usage of the application. Any use of the application after the update or change or amendment of the Terms and Conditions will deemed to be an acceptance of the Terms and Conditions as amended and the same will not be questioned or disputed by User.
- ii. Operation of the Service. CHEEP reserve the right, in our sole discretion, to modify or cease operating the Service and/or any portion of the Services at any time or times. In our sole discretion, we may utilize a third party to host the Service (including Registrant Content) and/or to provide or assist in providing other Service. CHEEP makes no guarantee or warranty regarding the use, quality or availability of the Service.

11. SECURITY

The information that the App collects may be stored locally on Users device and may be transmitted to our servers in countries of the European Union ("EU"), the United States ("U.S."), and/or other countries where CHEEP, its affiliates or any of their Service Professional operate. The transmission of information over wireless and wired networks is not inherently secure. CHEEP uses many tools to help protect User personal information against unauthorized access and disclosure. However, we do not guarantee that User personal information or private communications will always remain private when using the App.

12. USER CONTROL AND UNINSTALL

User can access and change user settings for the App or delete User search history from the options/settings menu on User device. Uninstallation methods vary depending on User device. To uninstall the App, please consult User device manual.

13. PRIVACY POLICY

The Privacy policy has been expressed in the Schedule

The same are deemed to be a part and parcel of the Terms and Conditions.

14. DISCLAIMER OF WARRANTIES

Great care has been taken to ensure that the information made available through the CHEEP application is correct and error free. We apologize for any errors or omissions that may have occurred. We cannot warrant that use of the application will be error free or fit for purpose, timely, that defects will be corrected, or that the site or the server that makes it available are free of viruses or bugs or represents the full functionality, accuracy, reliability of the application and we do not make any warranty whatsoever, whether express or implied, relating to fitness for purpose, or accuracy.

USE OF THE CHEEP APPLICATION IS AT USER'S SOLE RISK UNLESS OTHERWISE EXPLICITLY STATED. THE APPLICATION, INCLUDING THE INFORMATION, SERVICES AND CONTENT (AS DEFINED IN THESE TERMS AND CONDITIONS) IS PROVIDED ON AN "AS IS" "AS AVAILABLE" AND "WITH ALL FAULTS" BASIS. DISCLAIMS ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS, AND WARRANTIES OF ANY KIND, INCLUDING ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT, MAKES NO REPRESENTATIONS, WARRANTIES, CONDITIONS OR GUARANTEES AS TO THE USEFULNESS QUALITY, SUITABILITY, TRUTH, ACCURACY OR COMPLETENESS OF THE APPLICATION.

USER ASSUME ALL RISK FOR ANY DAMAGE TO USER MOBILE/COMPUTER SYSTEM OR LOSS OF DATA THAT RESULTS FROM OBTAINING ANY CONTENT, INCLUDING ANY DAMAGES RESULTING FROM COMPUTER VIRUSES.

15. NO AGENCY

The Terms and Conditions and your use of or access to the Application are not intended to create an agency, partnership, joint-venture or employer-employee relationship between you and the Application, CHEEP, any partner or, except where otherwise specifically agreed or appointed.

16. CONTACT US

If User has any questions/queries, contact us.

By accepting these Terms and Conditions, User agrees to relieve from any liability whatsoever arising from any third party or use of any Service Professional Application. By accepting these Terms and Conditions we disclaim all and every liability to User for supply of any and all services to the fullest extent permissible under applicable law. This does not affect any statutory right User may have against third parties. We cannot accept

any liability for any loss, damage or expense, including any direct or indirect loss such as loss of profits to User. Any liability that may be accruing to us would be to remove any offending Service Professional from our list on verification and a written complaint with proof of misdeeds and the same is subject to the exclusive decision of shall not be liable to for any failure or delay in performing services or delivering quality products which are exclusively between User and the Service Professional.

17. TERMINATION

You acknowledge and agree that CHEEP may, without notice, suspend or terminate your ID, password or account or deny you access to all or part of the Application without prior notice if you engage in any conduct or activities that CHEEP in its sole discretion believes violate any of the Terms and Conditions, violate the rights of CHEEP, or is otherwise inappropriate for continued access, or If CHEEP learns of your death, bankruptcy or lack of legal capacity or of circumstances which impact your credit worthiness (which shall be determined at the sole discretion of CHEEP) or for any other reason which CHEEP thinks fit and proper.

You acknowledge and agree that CHEEP may in its sole discretion deny you access through CHEEP to any materials stored on the Internet, or to access third party services, merchandise or information on the Internet through the Application, and CHEEP shall have no responsibility to notify you or third-party providers of facilities, services, merchandise or information nor any responsibility for any consequences resulting from lack of notification.

18. WAIVER

Our failure to act or delay in acting with respect to a breach by User of the Terms and Conditions shall not constitute a waiver of our right to act with respect to such breach or any subsequent or similar breach. The express waiver by CHEEP of any provision, condition, or requirement of these Terms and Conditions or the Privacy Policy shall not constitute a waiver of any future obligation to comply with such provision, condition or requirement.

19. SUCCESSOR & ASSIGNMENT

The Terms and Conditions shall inure to the benefit of our successors and assigns. CHEEP may assign or delegate the Terms and Conditions, in whole or in part, to a third part at any time without User consent.

20. FORCE MAJEURE

Under no circumstances is CHEEP or any of its constituents including Service Professionals be liable for any damages, loss, injury directly or indirectly from the acts of nature, forces or causes beyond its reasonable control or unforeseen conditions including but not limited to acts of God, war, terrorism, riots, embargoes, acts of civil or military authorities, fire, floods, accidents, network infrastructure failures, strikes, or shortages of transportation facilities, fuel, energy, labor or materials.

21. MISCELLANEOUS

The Terms and Conditions constitute the entire and only agreement between us and User, and supersede all prior or contemporaneous agreements, representations, warranties and understandings, with respect to the Service, the content and services provided by or through the CHEEP application, and the subject matter of these Terms and Conditions. The language in this Terms and Conditions shall be interpreted as in accordance with its fair meaning and not strictly for or against us or User.

22. TRANSACTION AND COMMUNICATION

The Application is a platform that Customers utilize to meet and interact with one another for their transactions. CHEEP is not and cannot be a party to or control in any manner any transaction between the Application's Customers.

Henceforward:

1. All commercial/contractual terms are offered by and agreed to between Customers and Service Professional alone. The commercial/contractual terms include without limitation price, shipping costs, payment methods, payment terms, date, period and mode of delivery, warranties related to services. CHEEP does not have any control or does not determine or advise or in any way involve itself in the offering or acceptance of such commercial/contractual terms between the Customers and Service Professional.
2. CHEEP does not make any representation or Warranty as to specifics (such as quality, value, etc) of the services proposed to be sold, offered to be sold or purchased on the Application. CHEEP does not implicitly or explicitly support or endorse the sale or purchase of any services on the Application. CHEEP accepts no liability for any errors or omissions, whether on behalf of itself or third parties.
3. CHEEP is not responsible for any non-performance or breach of any contract entered into between Customers and Service Professional. CHEEP cannot and does not guarantee that the concerned Customers and Service Professional will perform any transaction concluded on the Application. CHEEP shall not and is not required to mediate or resolve any dispute or disagreement between Customers and Service Professional.
4. CHEEP does not make any representation or warranty as to the item-specifics (such as legal title, creditworthiness, identity, etc) of any of its Customers. You are advised to independently verify the bona fides of any particular Customers that Customers choose to deal with on the Application and use, Customers is best judgment in that behalf.
5. CHEEP is not responsible for unsatisfactory or delayed performance of services or damages or delays as a result of services which unavailable or back ordered.
6. The Application is only a platform that can be utilized by its users to reach a larger base to buy and sell services. CHEEP is only providing a platform for communication and it is agreed that the contract for sale of any of the services shall be a strictly bipartite contract between the Customers and Service Professional.

7. You shall independently agree upon the manner and terms and conditions of delivery, payment, insurance etc. with the Service Professional that Customers transact with.

23. GOVERNING LAW AND DISPUTE RESOLUTION MECHANISM:

The Courts at Mumbai shall have jurisdiction over the disputes arising out of the Terms and Conditions and Privacy Policy.

All disputes arising out of or in connection with the services provided on the Application/application shall be amicably settled by a sole arbitrator to be appointed by CHEEP. The venue of the arbitration shall be Mumbai, India.

GRIEVANCE REDRESSAL

Redressal Mechanism: Any complaints, abuse or concerns with regards to content and or comment or breach of these terms shall be immediately informed to the designated Grievance Officer as mentioned below via in writing or through email signed with the electronic signature to .

Cheep APP India LLP
Grievance Redressal Officer - Mr. Niranjana Singh
Cheep App India LLP
05, Royal Palms, Aarey Milk Colony,
Goregoan (East), Mumbai

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